



## Environment & Sustainability Policy

### Introduction

The Drury Tea & Coffee Company Limited is a family run business, established in 1936 and operating from the Royal Arsenal Riverside development in Woolwich, South East London. We manufacture and distribute a range of teas and coffees for both the commercial (catering) and retail sector. Our operations impact on the environment at local, national and international levels and it is our aim to reduce the effect of this impact as much as is feasibly possible, complying with all appropriate legislation and operating in an environmentally responsible manner.

### Responsibilities & Resources

This policy applies to all aspects of our business and is intended to enthuse and guide at all levels of our organisation, from senior management downwards. The Directors of the Company are in overall charge of guidance and implementation, but it is the responsibility of all staff members to ensure that the aims and objectives of the policy are met. The Directors of the Company will ensure that all resources necessary will be made available to meet the aims and objectives of this policy.

### Initiatives Already in Place

We are proud to have already achieved many objectives in our quest to lessen our environmental impact, examples are:

#### General:

- We have fostered a culture of minimising waste and recycling when at all possible.

#### Packaging:

- We are currently in the process of switching all our coffee packaging to recyclable material. To date, three of our six lines are recyclable with the fourth (and by far the most popular) scheduled to come online in early 2024.
- Our pyramid tea bag material is made from biodegradable NeoSoilon material, and we are in the process of delisting traditional tea bags (containing plastic) from our portfolio. We expect this process to be complete in late 2024.
- Our retail pyramid packaging is now fully recyclable and/or biodegradable and this is listed on the packaging to encourage consumers to comply.
- Back in 2008 we introduced our hessian sack packaging initiative, where coffee is packed in 12 kilo hessian sacks with a polythene liner. This minimizes impact on the environment and as well as reducing packaging it requires less energy to pack than the standard 10 x 1 kilo foil bags. Any cost savings are passed on to customers. This has been incredibly successful and now accounts for approximately 15 percent of our wholesale coffee sales.

#### Sourcing:

- We have worked closely with the Rainforest Alliance to raise awareness amongst our customers and consumers of the benefits of sustainable agriculture to allow them to make informed choices.
- We are also exploring new initiatives, such as Sucafina's IMPACT programme, which offer hope for greater sustainability in our industry.

**Water:**

- In February 2018 we installed a water management system in our main male toilet block, vastly reducing the amount of water wasted by automatic flushing of the urinals. It is estimated that we are saving over 300,000 litres of water per year with this one simple change.

**Energy:**

- In June 2015 we moved into a new factory in the Royal Arsenal development in Woolwich. Built in 2004, the building is far more energy-efficient than our old premises (built c 1985) and we have since progressed further with this by improving insulation and installing LED lighting where possible throughout.
- When we moved we also invested in a new 300kg Brambati batch roaster. This represents the cutting edge of coffee roasting technology and is both energy efficient and boasts very low emissions - a vast improvement on our previous 22 year old 150kg Probat roaster.

**Objectives and Targets**

We have already instigated a range of initiatives to mitigate our environmental impact but it is necessary to both continue with these and identify new objectives. Our overriding aim is to reduce (or eliminate) the impact our activities have on the local and global environment.

Key objectives for 2024 and beyond:

**Sourcing**

- We will continue to look at new sustainability schemes through our coffee partners, with plans in place to produce our first 100% IMPACT certified blend in early 2024.

**Packaging**

- We have agreed terms to purchase a new capsule packing machine and we will use 100% home compostable packaging for this new line, expected early 2024.
- We will continue the process of making all packaging either recyclable or biodegradable, with the aim to achieve 100% compliance by 2025.

**Transport**

- We wish to switch our van and car fleet to electric or hybrid as soon as possible. We already have four hybrid cars amongst a total sales fleet of five, but we wish to extend this and in particular source electric delivery vans as soon as possible.

**Monitoring**

To ensure that our objectives are met, we will monitor our progress through quarterly management meetings.

Marco Olmi  
Managing Director  
November 2023